

# 2020-2021 TTC Catalog

## CPT 210 Computer Resource Management

Lec: 3.0 Lab: 0 Credit: 3.0

This course examines the interaction of people, systems and computers. Strategic management issues unique to the information technology environment are discussed. This course will cover learning objectives associated with CompTIA A+ core certification test. Specialties include remote support technician, help desk technician, call center technician specialist, representative, depot technician and bench technician. Emphasis will be placed on computer design, operating systems, internetworking of devices and general information security concepts.

### **Course Offered**

Fall  
Spring  
Summer

### **Grade Type**

Letter Grade

### **Division**

Business Technology